

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
10000245815-MSC-JAS-ANZ-AUS

Initial certification date:  
27 April 2020

Valid:  
27 April 2020 - 26 April 2023

This is to certify that the management system of

## **Dongara Marine Pty Ltd**

2 Carrol Street, Port Denison WA 6525 Australia

has been found to conform to the Quality Management System standard:

### **ISO 9001:2015**

This certificate is valid for the following scope:

**Boat building, maintenance and chandlery services.**

Place and date:  
North Sydney, 14 May 2020



For the issuing office:  
**DNV-GL Business Assurance  
Level 7, 124 Walker Street  
North Sydney NSW 2060  
Australia**

**Yngve Amundsen**  
Management Representative

Accreditation by the Joint Accreditation System of Australia and New Zealand, Acc S 1311292 AS  
Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.  
Refer to appendix for current certificate site address.

URL: [www.jas-anz.org/register](http://www.jas-anz.org/register)

**ACCREDITED UNIT: DNV GL Business Assurance Australia Pty Limited., Level 7, 124 Walker Street, North Sydney NSW 2060, Australia.**  
TEL: +61 299 00 9500. [www.dnvba.com.au](http://www.dnvba.com.au)



## DMP-1.3.1 Quality Policy

### DMP-1.3.1 Quality Policy

Located in Port Denison, Dongara Marine Pty Ltd produces high quality Boat Building services, Boat Maintenance services and Chandlery sales.

The Dongara Marine Quality Policy is to surpass customer expectations in the performance of our vessels, construction expertise, maintenance reliability and expertise together with cost effectiveness.

All levels of management, supervision and personnel are to be committed to this quality policy and full compliance with ISO9001:2015, all legal requirements including relevant legislation, Codes of Practice and Australian Standards including the NSCV; and customer requirements.

Our Quality Policy commits us to:

- Continuous improvement of our quality system performance;
- Reviewing our performance against measurable quality objectives quarterly in regularly convened Directors Meetings and identify key areas for improvement based on performance and feedback;
- Review all non-conformances and implement review findings to ensure highest possible quality standards are maintained;
- Review our quality policy, processes and procedures at least annually in the Management Review Meeting to ensure effectiveness of the overall management system;
- Conduct ongoing monthly Internal Audits of the Quality Management System contained in the system to identify and eliminate and/or control those conditions or work practices potentially detrimental to a quality outcome;
- Establish a quality management process and foster a culture of continuous improvement through training, planning and good communication;

The success of our Quality Management System is dependent on:

- Pro-actively determining customer requirements and planning of all work activities to ensure client satisfaction;
- Ensuring the work team is totally committed to achieving our objectives;
- Ensuring that open and honest communication exists between management and all employees;
- Ensuring that risk-based thinking is intrinsic to all we do.

01 January 2021

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Rohan Warr

Date

Director

Dongara Marine Pty Ltd