



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
10000245815-MSC-JAS-ANZ-AUS

Initial certification date:
27 April 2020

Valid:
27 April 2023 – 26 April 2026

This is to certify that the management system of

Dongara Marine Pty Ltd

169 Connell Road, Fishing Boat Harbour, West End, WA, 6530, Australia

has been found to conform to the Quality Management System standard:
ISO 9001:2015

This certificate is valid for the following scope:

Boat building and maintenance.

Place and date:
North Sydney, 24 March 2023



JAS-ANZ



For the issuing office:
DNV - Business Assurance
Level 7, 124 Walker Street, North Sydney,
NSW, 2060, Australia

Yngve Amundsen
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

Accreditation by the joint accreditation system of Australia and New Zealand (www.jas-anz.org/register)
ACCREDITED UNIT: DNV Business Assurance Australia Pty Limited, Level 7, 124 Walker Street, North Sydney, NSW, 2060, Australia
TEL: +61 2 9900 9500. <https://www.dnv.com.au/assurance/>

DMP-1.3.1 Quality Policy

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Located in Geraldton, Dongara Marine Pty Ltd produces high quality Boat Building services, Boat Maintenance services and Chandlery sales.

The Dongara Marine Quality Policy is to surpass customer expectations in the performance of our vessels, construction expertise, maintenance reliability and expertise together with cost effectiveness.

All levels of management, supervision and personnel are to be committed to this quality policy and full compliance with ISO9001:2015, all legal requirements including relevant legislation, Codes of Practice and Australian Standards including the NSCV; and customer requirements.

Our Quality Policy commits us to:

- Continuous improvement of our quality system performance;
- Preventing process loss or quality impacts;
- Creation of measurable and achievable targets for performance improvement;
- Complying with obligations and legal requirements;
- Communicating and consulting with all stakeholders regarding the QMS;
- Reviewing our performance against measurable quality objectives quarterly in regularly convened Directors Meetings and identify key areas for improvement based on performance and feedback;
- Review all non-conformances and implement review findings to ensure highest possible quality standards are maintained; Adopting best practice;
- Review our quality policy, processes and procedures at least annually in the Management Review Meeting to ensure effectiveness of the overall management system; Promoting continual improvement;
- Conduct ongoing Internal Audits as per the Internal Audit Schedule of the Quality Management System contained in the system to identify and eliminate and/or control those conditions or work practices potentially detrimental to a quality outcome;
- Establish a quality management process and foster a culture of continuous improvement through training, planning and good communication; Providing resources to achieve targets;

The success of our Quality Management System is dependent on:

- Pro-actively determining customer requirements and planning of all work activities to ensure client satisfaction;
- Ensuring the work team is totally committed to achieving our objectives;
- Ensuring that open and honest communication exists between management and all employees;
- Ensuring that risk-based thinking is intrinsic to all we do.



Rohan Warr